

CIO Report to the Legislative Finance Committee

December 7, 2005

A. MITA Compliance and Exceptions to Information Technology (IT) Standards, Policies and Statute (2-17-515, MCA)

1. MITA Compliance

No issues.

2. Exception Requests

From October 7, 2005 until today, ITSD received 4 requests for exceptions to policies, standards, and procedures. No requests during this period had significant financial or policy implications.

In July 2005 the Governor issued a directive on a common look and feel for State web sites. Since August there have been 5 requests for exceptions to the directive. The Governor's office is making recommendations on these requests. We anticipate more exception requests on the directive. The attached spreadsheet entitled "IT Policy and Standard Exception Log" contains the details on each request.

B. IT Projects (2-17-526, MCA)

1. Active Projects – Green Assessment

Administration - Lottery Replacement

This project is changing outsourcing of the Lottery system from SGI to Intralot at a significant savings to the State.

Judiciary - Court Automation

This project will update the Judicial case management systems through an implementation of Full Court; and the development/rollout of a graphical user interface for the Judicial Case Management System (JCMS).

Revenue - Individual and Corporate Tax

ICT is the next phase of the replacement of the POINTS system. ICT encompasses the rollout of the Corporate License Tax and Individual Income Tax modules of the GenTax Software solution.

Revenue - Integrated Revenue Information System (IRIS) III

This is the final phase of the IRIS project and the purpose is to integrate all DOR administered taxes using the GenTax system, shutdown the POINTS system as per legislative mandate, and add DOJ gambling tax to the GenTax system

Revenue - Real and Personal Property Valuation and Assessment System (PVAS)

The Department of Revenue, Property Assessment Division is replacing five legacy computer systems (MODS, BEVS, CAMA, UAS, and Landisc) with one Real & Personal Property Valuation and Assessment System to be used statewide.

State Fund - Claim Center

Claim Center is a claims processing package application system being installed as a replacement for the existing Claims Management System (CMS). The project has completed the Initiation and Requirements phases. It is currently in the Design phase.

Transportation – Site Manager Implementation

The purpose of the project is to implement the construction management functions within the Transport module, Site Manager to various entities inside and outside the department. This will provide MDT with consistent and accurate construction contract administration utilizing national DOT best practices.

2. Active Projects – Yellow Assessment**Secretary of State - Statewide Voter Registration System (SVRS)**

SVRS is a requirement of the Help America Vote Act (HAVA)2002. By January 1, 2006 every state is required to have a single centralized, interactive, list of every legally registered voter. Requirements Analysis, Phase 1 of the SVRS project.

Secretary of State is behind schedule by 3 months to implement a new statewide voter registration system by January 1, 2006. The new projected due date is mid-February 2006. Because of delays, project budget has been exceeded by approximately \$300,000. The Secretary of State does have federal funds available to cover this overrun. The application vendor, Saber, is working on resolving 116 issues, of which 16 are critical. The contract with Saber is fixed price so the resolution of the issues is at Saber's expense.

Administration - Enhanced 9-1-1 (E9-1-1)

The project will implement state-wide E911 service, including Phase II wireless capability. Enhanced 911 provides the phone number and location information to the Public Safety Answering Point (PSAP). Phase II wireless provides the phone number, location and GIS coordinates to the PSAP. The project also includes an emergency notification service and a redundant network.

Eleven (11) Public Safety Answering Points (PSAP's) have committed to using the statewide contract for services from Century-Tel. An additional 19 have given verbal commitment. The project is 10 months behind schedule, primarily due to contract negotiations. The goal of establishing agreements with 37 PSAP's will not be completed by December 2005 as originally planned.

Administration - Public Safety Radio Statewide Interoperability

This project will create a state-wide public safety radio system implemented through a series of regional installations.

This project is consists of eight (8) consortiums. All counties have joined one of them. The State does not control consortium expenditures nor do consortium project managers report to the State. The consortiums focus on delivering radio systems to law enforcement organizations. Emergency services and state/federal agencies are not part of the initial project scope. There is no agreed upon organizational structure or system architecture among the consortiums.

3. Active Projects - Red Assessment

Justice – Team 261 (Temporary Registration, Driver Control, Driver Licensing)

The project is focused on applying Business Process Reengineering (BPR) and supporting technology to improve efficiency and services within the Department of Justice, Motor Vehicle Division. The project is made up of three components: Titling and Registration, Driver Control and Driver Licensing.

Justice signed the contract on December 2nd. The project consists of two phases and corresponding statements of work (SOW). The first SOW covers the installation of a basic functioning system that meets legal requirements. The second SOW covers maintenance and future features that DOJ would like to add. The SOW negotiations will conclude within 30 days. Money has not been identified for the second SOW. DOJ is contracting to add a highly experienced project manager to the effort. The budget does not include contingency funds or funds for Independent Verification and Validation (IV&V).

4. Completed Projects

No projects have concluded since the October 7th LFC meeting.

C. Policies (5-12-205, MCA)

ITSD is starting to draft a policy to address IT project management. The policy will include the following.

- Definitions
- Roles and responsibilities of project team members, agency management, etc.
- Required project documents
- Project reporting requirements
- Project budgeting requirements

D. State Strategic IT Plan (2-17-522)

ITSD presented the first draft of the updated State IT Strategic plan to the ITB on December 1. The ITB made numerous suggestions on modifications. A January ITB meeting may be scheduled, prior to the next regular meeting on February 9, to solicit additional feedback on another draft of the plan.